

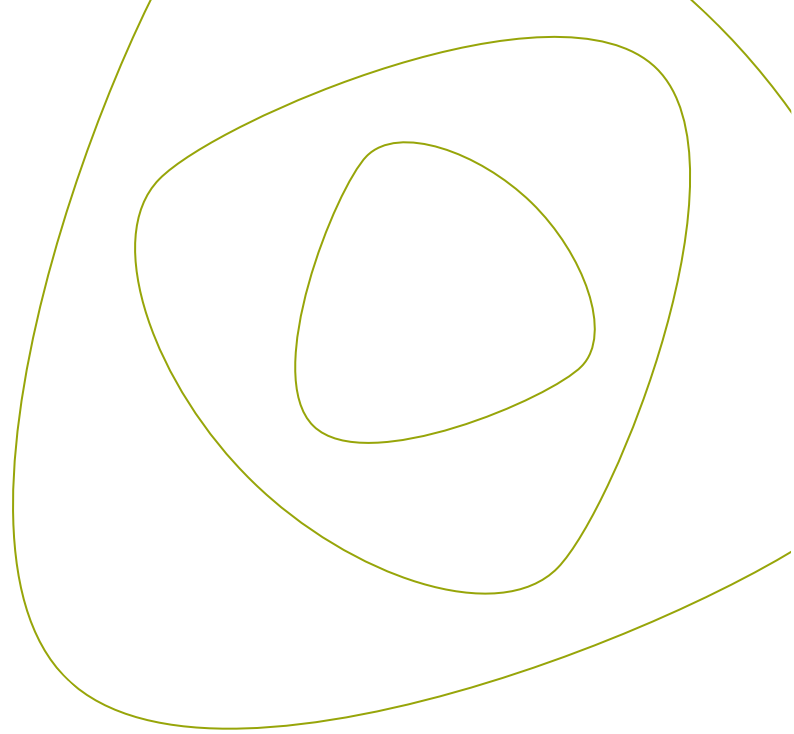
Civil and Commercial Mediator
Foundation Training Programme

It all depends
on **how** we look
at things, **not**
how they are in
themselves

CARL JUNG

ADR Group is devoted to the cost-effective resolution of disputes – supporting conflict management in business, the workplace, and the family.

ADRg 
teach. talk. resolve.



Civil and Commercial Mediator Training Programme

This 40-hour programme provides detailed and comprehensive tuition for professionals seeking to acquire core mediation skills. Completing and passing ADRg's Civil and Commercial Mediator Training Programme will enable you to become a fully accredited mediator meeting European standards in mediation.

“Discourage litigation. Persuade neighbours to compromise whenever you can. Point out to them how the nominal winner is often the real loser – in fees, expenses, and a waste of time.”

ABRAHAM LINCOLN, NOTES FOR A LAW LECTURE, JULY 1, 1850

Abraham Lincoln's statement illustrates that for many years there has been a desire for an alternative to court based litigation. Since the Woolf reforms to civil procedure in 1999, legal practice has increasingly included a settlement-based approach. There is now a duty on courts to actively case manage by encouraging the parties to co-operate and to use ADR. This judicial pressure, together with a growing realisation of the cost and time benefits of using ADR, has led to a dramatic increase in the number of cases being referred for mediation.



Becoming a mediator

Commercial mediation is a well established profession in the US and is becoming ever more popular here in Europe. Training to become a mediator enables both individuals and companies to offer an enhanced range of dispute resolution services, with the majority of mediators practicing mediation as part of a portfolio career.

USA/UK Dual Accreditation

ADR Group recently formed a corporate partnership with INADR (International Academy of Dispute Resolution) based in Chicago. This new initiative now allows our graduates to obtain dual accreditation as both a recognised ADR Group and INADR mediator. INADR accreditation satisfies the current requirements in the majority of court mediation programmes in the USA. This endorsement will ensure ADR Group mediators are able to participate in these schemes.

Benefits of training with ADRg

Aligning yourself to the right organisation is key. As the longest running dispute resolution company in the UK, ADRg has developed an enviable reputation for professionalism, diversity and quality.

Quality assurance

One of the founding members of the Civil Mediation Council, ADR Group has earned a reputation of excellence in the field of mediation. With ISO 9002 accreditation and ongoing quality review processes, we are widely acknowledged as one of two leading providers of professional mediator training and development in the UK.

Proven results

ADR Group is accredited by the Civil Mediation Council and all our training programmes are approved by the Law Society of England and Wales and The General Council of the Bar. Our courses have continually evolved in association with distinguished experts to ensure that they reflect the latest thinking and practice in the field of alternative dispute resolution.

Meeting standards

ADR Group provides one of the most comprehensive training programmes in the industry. Offering a total of 40 hours face to face practical training, the programme exceeds the required standards of the Civil Mediation Council.

Prestigious accreditation

Following successful completion of the course, you will be awarded with the title of an ADR Group Accredited Mediator, with recognition from the Law Society of England and Wales and the The General Council of the Bar.



ADRg Greece membership

ADRg Greece is the home of the independent mediator, whether you are an individual mediator practicing on your own or part of a legal practice.

Membership of ADRg Greece offers a unique environment where mediators can develop their specialist skills by being part of a thriving and active network of like-minded colleagues.

Our reputation, integrity and professionalism are unsurpassed in the field of mediation due to the dedication and commitment of our member mediators and you can be part of this elite professional group.

The networking and support infrastructure offered by ADRg Greece helps develop your career as a mediator. Our relationship with our members is such that we will provide whatever support may be necessary to help you develop and promote your own mediation service capability, to include networking opportunities, advice, guidance and continuing professional development programmes and seminars. This is alongside our continued efforts to promote your biographical details through our website.



Who should attend?

The Civil and Commercial Mediator Training Programme is essential for any professional wanting to practice as a mediator. The skills obtained form part of an essential management tool-kit for:

- Professionals with responsibility for resolving disputes
- Legal professionals – Private Practice Solicitors, In-house Legal Directors and Counsel, Barristers etc.
- Professional advisers e.g. accountants, architects, healthcare and other professionals
- HR managers, union representatives and policy advisers

Course Objectives

The course aims to help you to:

- Understand the role mediation plays in the business and legal community
- Develop advanced facilitation skills to promote communication between parties
- Acquire competencies to distinguish issues from interests and develop commercial solutions
- Enhance listening, probing and evaluation skills

Course Outcomes

On successful completion of the course you will become an ADR Group Accredited Civil and Commercial Mediator and able to practice mediations with the appropriate level of skill, professionalism and confidence.

Programme content

Five day practical training on core mediator competency (40 hours)

This intensive module involves tutoring in mediation's core competencies; planning & organisation, process management, communication skills, facilitation and creative problem solving. Delegates will be involved in role-playing mediation sessions, group discussions and practical exercises in order to practice the skills being learned. The use of video provides opportunity for maximum feedback.

Delegate assessment will be conducted throughout the course and will conclude with a final video recorded assessment of a role-play on day 5 in which delegates will be required to demonstrate the practical application of skills and core mediator competencies. The video recording will be retained for external moderation.

On successful completion of the programme you will become an ADR Group Accredited Civil and Commercial Mediator.

Becoming an member of ADRg Greece

Once accredited, delegates have the opportunity to join ADRg Greece, the home of the independent mediator. Members will receive benefits such as INADR accreditation, attendance at Annual Conference, regular newsletters and their profile on the ADRg Greece website.

Enrolling on the course

To further details please call –

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